

IMPACT

NUMBERS TELL AN IMPORTANT STORY ABOUT THE WAY NRV DRC HAS SERVED THE REGION. We track our impact annually, reporting results to our funders, our Board, and our partners. In the chart below, we identify the total consumers receiving any number of our core services, which include Advocacy, Independent Living Skills Training, Information and Referral, Peer Support, and Transitions. At five years, we present a summary view of these performance metrics.

WHAT WE MEASURE	2016 — 2021
TOTAL CONSUMERS	1,095
RAMPS	72
INTERIOR MODIFICATIONS	86
ADDITIONAL FUNDING FOR MODIFICATION PROJECTS	\$618,014

APPRECIATION

Thanks to our Current Board of Directors

Kurt Hoffman, Chair

Matt Shelor, Vice Chair

Rick Barrow, Secretary

Crystal Hypes, Treasurer

Ashley Shew Heflin, Director

Billie Huskey, Director

Joseph Pitt, Director

Krin Collins, Director

Lisa Webb, Director

Elizabeth McClain, Director

NRV DRC SUPPORTERS come in all sizes and contribute in a variety of ways to our successes: funders through grants and incentive programs, donors, construction collaborators for modification projects, social service organizations, governmental agencies, advisory committees, and managed care organizations. We also extend our impact with strategic collaborations with community groups, disability training partners, state and national organizations, hospitals, colleges, school systems, and long-term care facilities.

The New River Valley Disability Resource Center is funded in part by state general funds appropriated by the Virginia General Assembly and administered by the Department for Aging and Rehabilitative Services.

Serving residents in Floyd, Montgomery, Pulaski & Giles Counties and the City of Radford

FIVE YEARS of Reaching for the Stars @ the New River Valley Disability Resource Center



Growing independence

Serving residents in Floyd, Montgomery, Pulaski & Giles Counties and the City of Radford

Our History

Frank Hayes named Executive Director.

2016

With 501c3 status secured, NRV DRC opens for business in Downtown Christiansburg.

NRV DRC Team secures \$102,000 in funding assistance for home modifications.

Lending library of assistive technology tools and other items established.

Over 500 consumers served (cumulative)

NRV DRC participates in first fundraising campaign and exceeds goal by 50%.

2019

In spite of a global pandemic, total consumers served by NRV DRC annually increases to 299, 20 more than in 2019.

Total cumulative served: 835

Moves to new offices in Radford.



Greetings from the New Executive Director

IN APRIL, I ACCEPTED THE OFFER TO BECOME THE NEW EXECUTIVE DIRECTOR OF THE NRV DRC with my position officially starting on July 1, 2021. Frank Hayes, our steady leader since 2016, is happily and officially retired now, but has agreed to serve as a consultant for my first year in this position. This is my third position with the NRV DRC, beginning in 2016 as a Community Advocate and then becoming an Independent Living Coordinator in 2017.

It is an honor to step into this role. Advocating for and creating a stronger support network for people with disabilities is my life's passion. I have a terrific team of colleagues, and we have an exceptionally talented Board of Directors. We also have extraordinary partners across all communities we serve.

The COVID pandemic continues to challenge all individuals and organizations. We have managed to keep our outreach and support to community members at full tilt. This will not change.

We do have some exciting updates in store here at the NRV DRC. Our new Strategic Plan is in effect this year. We have new offices in Radford. There is much to accomplish, but we are here and ready to work.

Barbara Clark

AS PART OF OUR NEW STRATEGIC PLAN NRV DRC developed a new Vision Statement:

We envision a community that is accepting, just, inclusive, and empowering for people with all types of disabilities.

A NEW STRATEGIC PLAN maps our path for the next three years. Some key elements include:

- Ensuring operational resources maintain and grow;
- Applying best practices in key services to improve quality of life for all;
- Hiring and maintaining top professionals to ensure quality service delivery; and,
- Expanding marketing and partnerships in order to reach all people who might need support from NRV DRC with a special emphasis on underserved populations of our region.



OUR NEW LOCATION
61 Staples Street
Radford, VA 24141

Contact us at
info@nrvdrc.org
or by calling
540-266-1435
www.nrvdrc.org

